



MFE Enterprises, Inc.

Equipment Sales, Training & Warranty Policy

Date: 01/01/2015

1. Training

- **Included Training:** Up to eight (8) hours of operational training is included at no additional charge with the purchase of equipment. Training may be conducted either in person at the time of delivery or remotely via online session, based on customer preference.
- **Expenses:** The purchaser is responsible for reimbursement of all travel, accommodation, and meal (“messing”) expenses for MFE staff when in-person training is provided, billed at actual cost.
- **Additional Training:** A 40-hour Magnetic Flux Leakage (MFL) training class is available for an additional fee. This course is conducted at our facility in Dripping Springs, Texas. Please contact us for scheduling and pricing details.

2. Quotations & Purchase Orders

- All quotations are valid for 30 days from the issue date.

- Equipment is allocated on a first-come, first-served basis upon receipt of a valid purchase order.
- Payment is required prior to equipment delivery, unless alternative payment terms have been agreed to in writing by MFE Enterprises, Inc.

3. **Non-Disclosure Agreement (NDA)**

All purchasers must sign and return a Non-Disclosure Agreement (NDA) prior to receiving equipment.

4. **Warranty**

MFE Enterprises, Inc. provides a twelve (12) month limited warranty on parts and labor for the equipment specified in this quotation, subject to the following conditions:

- Warranty covers defects in materials and workmanship.
- Warranty excludes damages caused by neglect, misuse, abuse, improper operation, or normal wear and tear.
- Consumable items (e.g., wheels, sensor bar covers) are not covered under warranty.
- Warranted parts are replaced on an exchange basis only.

5. **Additional Terms**

Any exceptions or modifications to these terms must be agreed to in writing by both parties.